



Health Care Agency Mental Health and Recovery Services Policies and Procedures	Section Name:	Quality Improvement
	Sub Section:	Regulatory Body
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	Policy Status:	<input type="checkbox"/> New <input checked="" type="checkbox"/> Revised
SIGNATURE		DATE APPROVED
Director of Operations Mental Health and Recovery Services		<u>Signature on File</u> <u>2/15/2023</u>

SUBJECT: Posting of Mental Health Plan System Metrics

PURPOSE:

To ensure that information on the performance of the Orange County Health Care Agency (HCA) Mental Health and Recovery Services (MHRS) Mental Health Plan (MHP) is open to monitoring by stakeholders by means of posting of MHRS metrics as required by the State Department of Health Care Services (DHCS).

POLICY:

MHRS is committed to providing stakeholders with information necessary to review the system's performance and to complying with all reporting requirements.

SCOPE:

These procedures apply to all MHRS MHP services.

REFERENCES:

[1915\(b\) Medi-Cal Specialty Mental Health Services Waiver Page, CMS Approval Letter and Special Terms and Conditions](#)

PROCEDURES:

- I. The posting of required MHP metrics is coordinated through Authority and Quality Improvement Services (AQIS).
- II. The Director of AQIS or designee shall review the metrics prior to posting.
- III. All required metrics postings shall be posted to the MHRS System Metrics internet page [MHRSAQIS Data Dashboard and System Metrics](#) within any mandated posting timelines.